






STAT Bulletin

May 8, 2017
Volume: 15 Issue: 6

To: All clinicians and facilities
Contracts affected: Medicare Advantage

Care at Home Indicator on ID cards

<p>Why you're receiving this stat</p>	<p>We want to let you know that some of your BlueShield of Northeastern New York Medicare Advantage patients are eligible to participate in the Care at HomeSM program.</p>
<p>What you need to know</p>	<p>Administered by Landmark Health, Care at Home:</p> <ul style="list-style-type: none"> • helps patients with multiple chronic and complex conditions • provides care in the comfort of their own home 24/7 at no extra cost to them • allows patients to avoid unnecessary emergent care, remain at home, and improve quality of life <p>The Care at Home team provides you with regular, real-time information customized for your office workflow.</p> <p>We have placed an indicator on back of the Medicare Advantage member ID cards to indicate member eligibility.</p> <div style="display: flex; justify-content: space-between;"> <div data-bbox="410 1121 636 1402">  <p>Subscriber: 01 Shane M. Sample ID: ZWE 044117591</p> <p>Group# : 00970028 CMS: H3384 806 Issuer: 80840 RX Group: HNMED RX Bin: 610014 RX PCN: MEDDPRIME</p>  </div> <div data-bbox="652 1129 873 1228"> <p>Medicare Advantage</p> <p>Senior Blue HMO 699 PCP/Specialist copay \$10/\$25</p> </div> <div data-bbox="950 1121 1177 1333">  <p>A division of HealthNow New York Inc</p> <p>Medicare limiting charges apply for non-participating providers.</p> <p>Except for emergency or urgent care, no in-network benefits outside of the plan area.</p> <p>Check your plan documents for a complete explanation of benefits.</p> </div> <div data-bbox="1193 1129 1421 1417"> <p>bsneny.com</p> <p>For Customer Service 1-800-329-2792</p> <p>For the Hearing Impaired (TTY) 711</p> <p>Mental Health & Chemical Dependency 1-877-837-0814</p> <p>Pharmacy Member Service 1-800-294-8216</p> <hr/> <p>Please submit all claims to PO Box 80, Buffalo NY 14240 An independent licensee of the BlueCross BlueShield Association</p> <p>Care at Home Member For medical info: (518) 348-3176</p> </div> </div>
<p>What you need to do</p>	<p>We encourage you to use Care at Home as a resource for your eligible patients and as a quality incentive to help close gaps in care.</p> <p>If you have questions or would like to discuss this program in more detail, please contact Landmark at (518) 348-3176.</p>