



BlueShield of Northeastern New York
40 Century Hill Drive • Latham, New York 12110

STAT Bulletin

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To: Hospitals

Contracts affected: Medicare Advantage Lines of Business

Medicare Outpatient Observation Notice (MOON) Requirement

<p>Why you're receiving this stat</p>	<p>We'd like to remind you to provide the Medicare Outpatient Observation Notice (MOON) form to BlueShield of Northeastern New York Medicare Advantage members, as required by the Centers for Medicare and Medicaid Services (CMS).</p>
<p>What you need to know</p>	<p>According to the CMS Claims Processing Manual (Chapter 30, section 400), the MOON form must be given to all Medicare beneficiaries receiving observation services for more than 24 hours who are not an inpatient of your facility. CMS requires the MOON form to be delivered within 36 hours of initiating observational services, or sooner if the patient is transferred, discharged or admitted. This information must also be available in alternative forms (e.g., braille, large print, audio) upon request.</p>
<p>What you need to do</p>	<p>Please remember to provide our Medicare Advantage members with the MOON form when appropriate.</p> <p>For more information, please visit the CMS Claims Processing Manual at cms.gov.</p>

If you have any questions regarding this stat, please contact Provider Service at 1-800-444-4552 or (518) 220-5620.