



BlueShield of Northeastern New York  
40 Century Hill Drive • Latham, New York 12110

# STAT Bulletin

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To: All providers and hospitals  
Contracts affected: All lines of business

## Quest Diagnostics™ Lab Reminder

<p>Why you're receiving this stat</p>	<p>We want to remind you that <b>Quest Diagnostics™</b> is our preferred laboratory for your BlueShield of Northeastern New York patients.</p>
<p>What you need to know</p>	<p>Effective January 1, 2016, <b>Quest Diagnostics</b> became our preferred outpatient laboratory in our Northeastern New York network.</p> <p>As a reminder, LabCorp is no longer participating in the BlueShield network. Testing performed by non-participating laboratories may not be covered or may be considered out-of-network for your BlueShield patients.</p> <p>For lab services provided during emergency room visits, inpatient admissions, and outpatient day surgeries, BlueShield patients are able to use other labs--including those located at hospitals.</p> <p><b>As indicated in Section 2.10.4 of your Participating Physician Agreement, failure to comply with the program requirements when providing or arranging health care services may result in the physician becoming responsible for the cost of these services.</b></p>
<p>What you need to do</p>	<p>Please direct all BlueShield patients to confirm their coverage and eligibility before receiving laboratory services using BlueShield's <i>Find a Doctor</i> tool at <b>bsneny.com</b>, or by calling the customer service number on the back of their member identification card.</p>

If you have any questions regarding this stat, please contact Provider Service at 1-800-444-4552 or (518) 220-5620.