



BlueShield of Northeastern New York
40 Century Hill Drive • Latham, New York 12110

STAT Bulletin

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**To: All Office Managers,
PCPs, Credentialing Managers**

Contracts affected: All lines of business

Fax to Email: Receive Important Updates Electronically

<p>Why you're receiving this stat</p>	<p>We want to let you know that you can now receive important information from us via email.</p>
<p>What you need to know</p>	<p>Increasing digital engagement with our provider network is a critical element of our ProviderFirst strategy.</p> <p>We believe that sending information digitally will streamline communication between BlueShield of Northeastern New York and your practice, and save you time and money. That's why we're excited to announce that you can now receive important updates from us right in your email inbox.</p> <p>Emailed reimbursement information, protocols, guidelines, tools, and tips will replace outdated faxes. As a result, you will ultimately spend less on paper and printer ink.</p> <p>Our emails are secure, timely, efficient, and can be viewed easily from any computer or smartphone.</p>
<p>What you need to do</p>	<p>To receive important information from us electronically:</p> <p>Go to bsneny.com/provideremail and complete the email form.</p>

If you have any questions regarding this stat, please contact Provider Service at 1-800-444-4552 or (518) 220-5620.

We appreciate your support as we work to enhance the convenience and timeliness of our communications with you.