



STAT Bulletin

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To: All providers

Provider Data Validation

Why you're receiving this stat	We want to let you know that, effective January 1, 2016, the Centers for Medicare & Medicaid Services (CMS) began enforcing regulations about changes in the Medicare program regarding accurate provider directory information.
What you need to know	<p>As a participant in the Medicare program, BlueShield of Northeastern New York is required to adhere to CMS regulations, including displaying provider practice information in our provider directories and the <i>Find a Doctor</i> search tool on our website.</p> <p>If your contact information is not accurate, our members could have difficulty scheduling appointments and receiving medical services from you; therefore, we will be contacting you on a quarterly basis to validate your contact information.</p> <p>The following information will be verified:</p> <ul style="list-style-type: none"> • Practitioners at all locations • Specialties • If you have capacity to accept new patients • Street address • Phone number • Any changes that affect your availability to schedule patient appointments
What you need to do	<ul style="list-style-type: none"> • Please review your current information at bsneny.com and ensure that it is accurate. • If you need to make any changes, please provide them via the <i>Provider Demographic Change Form</i> located on our website under <i>Tools & Resources > Forms</i>.

If you have any questions regarding this stat, please contact Provider Service at 1-800-444-4552 or (518) 220-5620.