

# Home Delivery Really Delivers



Millions of people enjoy the convenience of home delivery for medicines they take on a regular basis. Your plan recommends home delivery from the Express Scripts Pharmacy<sup>SM</sup> — your medicine is delivered right to your door about eight days after your prescription is received and delivery is free.

## It's easy to get started



### ePrescribe

Ask your doctor to send your prescription electronically to the Express Scripts Pharmacy.



### Call 1-800-698-3757

Talk with a prescription plan specialist (7:30 a.m. – 5 p.m. EST, Monday through Friday).



### Mail

1. Complete a home-delivery order form.<sup>1</sup>
2. Get a 90-day prescription from your doctor plus refills for up to one year (if applicable).
3. Include your home-delivery copayment (we accept credit and debit cards, checks, and money orders).
4. Mail your form, payment (or payment information), and prescription to the address on the form.

## Register at [bsneny.com](http://bsneny.com) and you can:

- Sign up for home delivery
- Refill and renew prescriptions
- Track your prescriptions and home-delivery refills
- View claims, balances, and prescription history
- Manage account settings and payment methods

Join the millions of Americans who already enjoy the safety and convenience of home delivery from the Express Scripts Pharmacy.

*If you have any questions about home delivery from the Express Scripts Pharmacy or your prescription benefit, please call the number on the back of your member ID card.*



**BlueShield  
of Northeastern New York**

<sup>1</sup>Visit [express-scripts.com](http://express-scripts.com) and click *Forms* or call member services at 1-800-698-3757 to request a home-delivery order form.

Express Scripts<sup>®</sup> manages your prescription benefit for you employer, health plan, or benefit fund.

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