

2020 MEDICARE ADVANTAGE PREVENTIVE DENTAL BENEFIT



BlueShield
of Northeastern New York

LIVE
FEARLESS

About

Beginning January 2020, BlueShield of Northeastern New York will offer a preventive dental benefit for our Direct Pay Medicare Advantage (MA) members. There is no dental MA network, and the plan will function just as the optional supplemental dental plans that are offered currently to MA members. **Our members will pay for these services, submit a reimbursement form, and we will reimburse them directly.**

What's covered

- **Routine cleaning and oral exam** — twice per year (\$15 copay per service)
 - Cleaning: D1110
 - Exams: D0120, D0150, D0180, D0190
- **X-rays** — four bitewings **or** one full-mouth X-ray per year (\$15 copay per service)
 - Bitewings: D0270, D0272, D0273, D0274
 - X-rays (full mouth): D0330



Billing process

- Members will pay for services in full and be reimbursed directly **if they fill out and submit a reimbursement form**, available on our website.
- The dental office can submit the reimbursement claim form on behalf of the member, but reimbursement will be sent directly to the member.
- The member should be advised that in order for the service to be covered with only a \$15 copay, they will need to submit the form to be reimbursed the difference.
- It's important that the member be given a detailed receipt noting all procedure codes applicable to their visit, which must be included with their reimbursement form.



Example: If the service is \$40, the member pays the office \$40 and submits the form for the full charged amount. The member will receive a \$25 reimbursement.

You can give the patient the attached reimbursement form, or you can find the form online at: bsneny.com > Home > Medicare > Resources > Medicare Forms > Administrative Forms

Please note: If a member is seen for services other than preventive codes listed above and is also enrolled in New York State Medicaid, please:

- Submit the patient's claim to us to receive a denial
- Attach the denial along with the claim to Medicaid for payment

For more information, please contact Mary McCollum:

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